

Disclaimer

Terms & Conditions

- Please inform your neighbours especially if in a unit, apartment when work will be commencing as it is very noisy. If required obtain permission especially if you are in an apartment. If skip bin approval/permits are required it is the client's responsibility to have in place prior to strip out and skip bin delivery
- Oz Strip if requested may quote over the phone for an unsighted job or be sent a few photos & measurements. We will assume the client has accurately measured & instructed of all items being removed. Oz Strip will sight/measure on the day & if the area is larger, more complex than expected access restrictions (stairs/exterior steps etc) if there are multiple layers on top of each other or more items are being removed that originally quoted extra charges will occur.
- Access to an unlocked meter box & adequate 240V power is required.
- Unobstructed access is required in stripping areas & in/out for waste removal, remove all furniture & items (including from walls) electronic equipment etc to prevent possible damage. Extra care will be taken, but Oz Strip will not be liable for any damage incurred to items left in or near the stripping area, it remains clients responsibility.
- If any items that are requested to be removed but saved e.g. vanity, bath, toilet, mirror etc. Oz Strip will take extra care whilst removing, but cannot guarantee that no damage will occur and Oz Strip is not liable for any damage - It remains the client's responsibility.
- If the client request's the waste be placed in the back of their trailer/vehicle (For the safety/potential injury of workers & extra labour, Oz Strip will not load rubble if more than one scaffold board is required to run wheelbarrow up - A skip bin will be required. Oz Strip if not liable for any damage that may occur whilst loading the waste it remains the owners responsibility/liability.
- If items/tiles are staying in the stripping area e.g. floor tiles, bath staying in bathroom, wall tiles staying where floor is being removed, flooring/tiles being removed that butts up to other floor tiles/flooring that is staying etc, extra care will be taken whilst stripping and will protect the item/tiles/flooring as much as possible, but even with extra care whilst stripping the item may still get some damage which Oz Strip is not liable for, it remains the client's responsibility.
- Tiles, flooring etc that are going to be removed may occur some chipping/damage during the removal process to the plaster wall/paintwork/ skirting boards/cabinets/cupboards/ kitchen kickboards etc and cornice where full tiling is to be removed, extra care is always taken but damage may still occur which cannot be prevented, it remains the clients responsibility to rectify.
- Removing floor/wall tiles etc usually produces a substantial amount of dust, dust extraction & shrouds on tools are used where possible, however this will not completely remove all airborne dust. It is the homeowner/clients reasonability to prepare for this (**PLEASE READ TIP SHEET TERMS & CONDITIONS**)
- If areas being removed are found to be multiple layers on top of each other e.g. double layered tiles the original quote will incur extra charges. If any more stripping requirements are requested to be carried out & are not itemised in the original quote extra charges will apply.
- When removing flooring, wall tiles or anything that is being removed the act of doing so may possibly cause some damage to but limited to - tiles/floor coverings butting up to & where requested to be cut off to the tiles/flooring that are being removed, window/doors & frames/glass/pipes, where tiles/flooring are being removed near them, the pad, sub floor, wall, render, white set, etc. Oz Strip will not be liable for the cost of any repairs or damage caused by Vibration, inadequate/deficient slab, render, white set plaster, tiles, etc. to the clients and/or any persons adjoining property it remains client's responsibility to rectify at their cost.
- Concrete slab condition after flooring removal will depend on the original slab's condition before flooring was laid & how hard or soft your slab is. If you have a soft slab or a very strong adhesive bond there may be holes, grooves & marks from removing your flooring which Oz Strip is not liable for it remains the client's responsibility to rectify if required.
- The final condition of a timber sub floor after flooring removal could vary depending how well the flooring was stuck down & the actual condition of the timber sub floor. The timber sub floor will occur damage by removing nails & glue. If the sub floor is pine or board there could be damage & holes as a result of removing flooring which OZ Strip is not liable for it remains the client's responsibility.
- Remove e.g. pictures, ornaments, glass shelves etc from all walls in the stripping area (including from all walls to the adjoining room for example if we are removing full height tiling to a bathroom next to it) to prevent possible damage from the vibration. This remains the owner's responsibility.
- Dust sheets are laid on the floor by Oz Strip from the stripping area leading to outside where needed for walking, wheelbarrow etc. **If anymore protection is required other than sheets to the floor, it is the owner's responsibility to protect the floor the day prior to stripping commencing.** E.g. if you have timber floor, laminate, bamboo etc.
- If the building/residence was built prior to the 1990's it is the responsibility & liability of the client/owner/renovator/builders to have a sample any material's e.g. vinyl, sheeting/board etc that is being removed & may contain asbestos lab tested & results confirmed before allowing any works to be carried out by Oz Strip. If asbestos is found it must be removed by others - A registered asbestos removal person/company.
- By accepting a quote/permission for works to go ahead you are also accepting that you have read, understood & agree to the quote, strip tip's & disclaimer's terms & conditions, payment terms & will carry out any steps that may be relevant to your/your clients works prior to the strip out day.
- Oz Strip takes pride in our workmanship, but as with any renovation the strip out produces noise, vibration & dust. Extra care is always taken during the stripping process but it is possible that damage may still be occurred from vibration, dust etc which remains the owner's responsibility.

